

# Warranty Certificate

**Presented to:** COMPANY NAME

**Installation Address:** SAMPLE ONLY

We, Novaproducts Global (hereafter called) "The Supplier", warrant that the

**Product/s: Novatred 2000 Entrance Matting**

Installed at the above project is installed according to the manufacturer's recommendations.

The Supplier warrants that the installation will remain intact, for a period of five (5) years from the date of supply being DD/MM/YYYY and subject to the following terms and conditions.

This warranty shall come into force:

- Upon the date of completion of installation
- Upon strict adherence to the 'terms of payment' and all other conditions stated in the supplier's quotation, conditions of sale, and standard Terms & Conditions of sale sent herewith.

This warranty covers the installation of the product and is void and of no effect if the substrate or substructure is defective or the product is not maintained in accordance with the manufacturers recommendations.

Alleged defects are to be reported in writing within seven (7) days from the date of failure.

This warranty does not cover any failure or deterioration of the product resulting from physical damage or building work involving the disturbance of the structure to which installation is made.

This warranty does not allow for any damage resulting from the normal wear for which the product is designed and makes no allowance for substances used on the product which are detrimental and not within manufacturer's maintenance specifications.

In the event of liability being established under this warranty, The Supplier will reinstall such part if the installation that has been found and agreed to be faulty, provided always that The Supplier will be entitled to demand and be reimbursed for all expenses incurred in investigating any complaints of alleged failure, on investigation, and in accordance with the forgoing terms and conditions, it shall not be The Suppliers responsibility under the terms of this warranty to rectify such alleged failure.

This warranty does not cover any damage to the product caused by Act of God, civil commotion, malicious damage or hostilities or accidental damage.

The Supplier gives no warrant that any repair work carried out pursuant to the terms hereof shall be an exact colour match with any previously supplied material.

This warranty is given in lieu of all warranties, guarantees or conditions in respect of the said installation, expressed, implied or given by the manufacturers agents of the said supplier of it's agent or employee, implied or expressed by common law or statute or otherwise howsoever, all of which shall accordingly be excluded and the said supplier shall not be liable for any claims for damages or costs howsoever caused beyond the extent stated in this warranty.

Signed:  \_\_\_\_\_

Name: Alistair Calow

Position: Director

Date: DD/MM/YYYY



**NOVAPRODUCTS**  
GLOBAL